



# **CYBER DEFENSE LIVE**

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## **Extend Your Security Operation with Frontline Intelligence and Expertise**

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# How Quickly Are You Able To Detect And Respond?

Am I targeted? Am I compromised? Am I ready to respond?

498 Days

Average days  
before a breach was  
detected\*

\$3.62M

Average cost of a  
breach\*\*



Defense

Initial Detection

Threat  
Detected

Threat  
Investigated

Scoped  
& Contained

**Faster detection and response reduces business risk.**

# What Keeps You From Confidently Answering Those Questions?



Security budgets  
are flat or falling



Scarcity of  
Security Expertise



Increasing Financial  
Consequences



Limited visibility into  
emerging campaigns



Lack of intelligence  
context



Sophisticated Attackers  
Continually Evolve

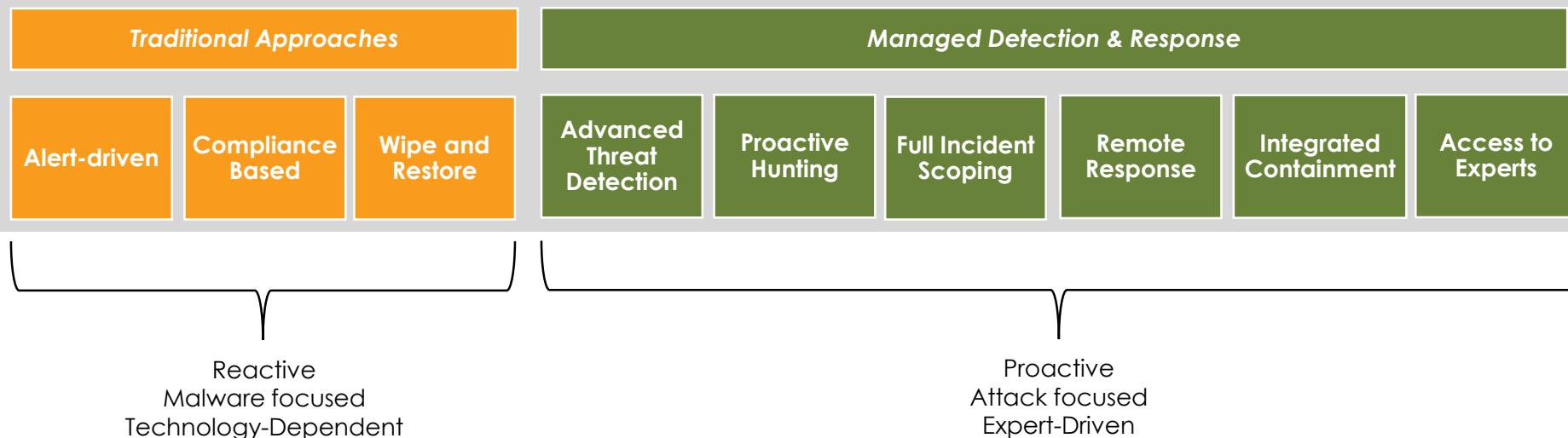
## Gartner: Market Shift to MDR

Managed detection and response improves threat detection and incident response capabilities via a turnkey approach to detecting threats that have bypassed traditional security measures.

By 2020, 80% of worldwide managed security service providers (MSSPs) will offer MDR-type services. Gartner, Market Guide for MDR 2017

### Standard

### Required Advanced Capabilities

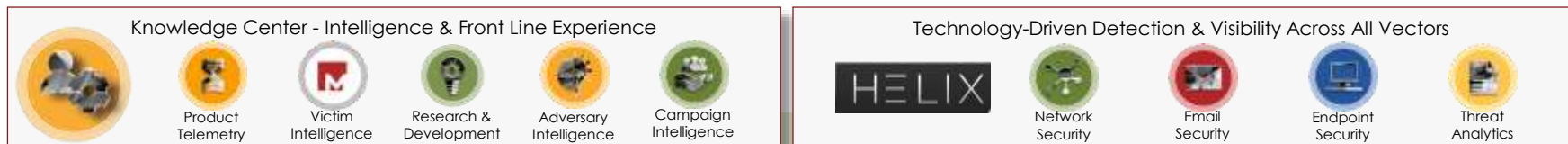


# Introducing FireEye Managed Defense



FireEye Managed Defense is a managed detection and response (MDR) service that combines **industry recognized cyber security expertise**, **FireEye technology** and **unparalleled knowledge of attackers** to identify threats early and **reduce the consequences of a breach**.

# FireEye Managed Defense: How it Works



## Key Features

## Customer Benefits

### Intelligence-Led Detection



- Pro-active Hunting
- Campaign Response
- Identify the Threats That Matter

Identify threats early to help **prevent** a security incident.

### Experience-Driven Response



- Incident Scoping
- Rapid Response
- Remediation & Containment

Disrupt the attack chain and act to mitigate damage and **reduce the impact** of an incident

### Guidance and Insight



- Access to Intelligence
- Access to Expertise

**Improve efficiency** of your resources and augment with ours.

# Intelligence-Led Detection

Identify intrusions that have evaded other controls to avoid security incidents



## Proactive Hunting

Mitigate the risk of an attacker going undetected for an extended period of time, exposing intellectual property, sensitive customer data, or financial resources.



## Campaign Response

Leverage FireEye's unique vantage point to identify emerging threats and campaigns which may impact customers broadly, or in a particular industry or region.



## Identify the Threats that Matter

Cut through the noise of the “alert-cannon” to focus on the most impactful threats, saving your team time and effort.

# Experience-Driven Response

**Rapidly scope the extent and implications of a breach to reduce cost and impact**



## Incident Scoping

Ensure response efforts are appropriate to the situation to avoid inadvertent destruction of critical evidence or wasted cycles.



## Rapid Response

In most cases, avoid the added cost of onsite IR by acting quickly to contain impact.



## Remediation & Containment

Ensure thorough remediation and mitigate likelihood that attackers return or maintain access while meeting regulatory breach notification requirements.



# Guidance & Insight

**Make more informed decisions to apply resources where they can be most impactful**



**Access to  
Intelligence**

Make better decisions about how to respond and protect your assets.



**Access to  
Expertise**

Extend your team with access to hundreds of FireEye experts.

# Attacks, not Malware; Answers, not Alerts

Proactive



We don't wait for product alerts, we proactively hunt for evidence of attacker activity

Attack-Focused



We don't solely look for malware, we look for malicious attacker behaviors, regardless of motivation

Expert-Driven



We use our frontline expertise to continually refine our hunting and investigation methodologies

Answers, not Alerts



In-depth investigation reports and response recommendations so you can quickly assess risk and take action

# 2017 Proof Points



\* Approximated for annual

## 2017 Proof Points

**19**

Known FIN/APT  
Attack Groups

**45%**

Customers protected  
through Community  
Protection

**\$3.62M**

Average Cost of a  
Breach

**7**

New Attack Groups  
Identified

**23**

Community  
Protection Events in  
2017

**56%**

IR Customers Re-  
targeted within 1 year

# Key Benefits of Managed Defense



## Experience

Leverage **+100K hours of IR experience** per year from the most impactful breaches



## Intelligence

Access to **nation-state grade intel** collection supported by 150+ intel analysts



## In-region Expertise

**7 global SOCs**; In-region technical engagement managers 24x7x365



## Campaign Visibility

Visibility into and protection from **campaigns across similar industries** as they unfold



## Proactive Hunting

**Integrated hunting and investigation** across network, logs and endpoint



## Adaptive Detection

In-depth **understanding of adversary TTPs** to focus on detecting attacker methods and behaviors

**700**

frontline cyber security experts

**99.8%**

validated compromises without requiring IR

**4M**

endpoints monitored through managed defense

**10M**

threat actor personas tracked

# What Customers Are Saying about Managed Defense

## International Global Telecom Company



Globe

- **Who:** Globe Telecom
- **Need:** Extend the capabilities of in house resources
- **Quote:** "It's really reassuring to know there is a team monitoring our environment round the clock. Managed Defense gives me validation that a potential threat is actually real and immediately follows this by looking for signs of compromise. If things start to get really active, I now don't have to worry that we won't have the necessary bandwidth to effectively respond to incidents: If I need extra feet on the ground, I get them from FireEye."

# What Customers Are Saying about Managed Defense

## North American Utility Company



- **Who:** Northshore Utility District
- **Need:** Adding advanced capabilities with resource constraints
- **Quote:** “Managed Defense gives us access to broader set of capabilities without having to recruit additional headcount in an already overly competitive job market. Having this caliber of expertise and technology on call when we need it most really gives us the best of both worlds.”

# The Value of Managed Detection and Response (MDR)

## Time to Detect

**498** days

Average time it takes an APAC organizations to discover a breach

+

## Time to Respond

**32** days

Average time it takes an organization to respond to a breach

=

## Time to deal with a prevention failure

**530** days

Average time it takes an organization to respond to a breach

**Without  
FireEye  
Managed  
Defense**

**Equifax** said the breach happened between mid-May and July. It discovered the hack on July 29.

Source : <http://money.cnn.com/2017/09/08/technology/equifax-hack-qa/index.html>

**Uber** was first hacked in October 2016 and discovered the data breach the following month.

Source : <https://www.reuters.com/article/us-uber-cyberattack/ubers-messy-data-breach-collides-with-launch-of-softbank-deal-idUSKBN1DM2F9>

**Yahoo** three years to discover and disclose the breach, and almost four years to complete the investigation.

Source : <https://www.wired.com/story/yahoo-breach-three-billion-accounts/>

**VS**

**67** mins

Median time FE MD takes to investigate and provide response recommendations to an alert in minutes

**With  
FireEye  
Managed  
Defense**



FireEye®

Thank You